



## European Operator Selects ECT to Migrate Legacy IN to **INtelLECT**<sup>®</sup> Next Generation Intelligent Network

### ECT's Proven Migration Expertise and Tried-and-True Solutions for Cloud-Based Value-Added Services Lead to New Major Contract

Munich July 30, 2015: ECT (European Computer Telecoms AG), vendor of complete solutions for value-added services in the voice and multimedia domain, won a contract with a leading European network operator to implement its **INtelLECT**<sup>®</sup> Next Generation Intelligent Network and **effEctive**<sup>®</sup> Network-Based Contact Center solution. The new platform will be commissioned in 2015. ECT will carry out the migration of the remaining legacy services in 2016.

This operator has been using legacy systems such as the GAIN Intelligent Network or Cisco ICM, offering cloud-based contact center services for many years. However, the various solutions from multiple vendors were costly to maintain while some had reached end-of-life. In order to cut costs for the various platforms and to future-proof the network, the operator decided to move from TDM to a single multi-service next generation solution with the vendor taking on the complete responsibility for the migration. The carrier, who has already been an ECT customer for many years chose ECT as they were convinced of its tried-and-true cloud-based contact center portfolio as well as its proven expertise in large migrations and network harmonization.

"We can truthfully claim that we are migration experts," comments Abdul Mannan, Director Presales at ECT. "We have migrated legacy INs from GAIN, Cisco, Alcatel Lucent IN, Broadsoft, and Ericsson IN to our **INtelLECT**<sup>®</sup> Next Generation Intelligent Network and provided leading network operators worldwide with the latest technology, including WebRTC. ECT customers have future-proof technology in their networks and are able to offer the most profitable services while maintaining a very good profit margin."



This new customer win is the second major migration contract for ECT in 2015, which once again demonstrates ECT's proven migration expertise.

#### About ECT (European Computer Telecoms AG):

At ECT, we develop technology for voice and multimedia value-added services based on our **INtelLECT<sup>®</sup> Next-Generation Intelligent Network**. We help major carriers worldwide transform from legacy to next-generation networks, migrating legacy services from a myriad of platforms to one, multiservice, multi-country **INtelLECT<sup>®</sup> NGIN**.

We have state-of-the-art complete service applications such as **effective<sup>®</sup> Network-Based Contact Centres, NTS, Televoting, Interactive Voice and Video Response** as well as **INtelLECT<sup>®</sup> Virtual PBX, VPN, MEX, NP** and **Carrier Routing**.

Our browser-based graphical service creation tool, the **Visual Application Builder (VAB)** makes it easy to define new services using interactive voice and video response. In addition, we offer a comprehensive, open **ECTXML<sup>®</sup> JavaScript Library** for all the routing and media processing functions available within the network.

Major carriers and providers worldwide offer profitable telecoms services based on ECT technology, such as 21IN, BT OnePhone, COLT, Deutsche Telekom, DNA, Liberty Global, Proximus, Rogers Canada, Teliasonera, Tele2, Virgin Media and Ziggo.

Founded in 1998, ECT is an unlisted German public company with its headquarters in Munich, Germany and wholly owned sales and service subsidiaries in England, France, Germany, The Netherlands and the USA.

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